

DAFTAR PUSTAKA

- [1] L. Yana Siregar and M. Irwan Padli Nasution, "PERKEMBANGAN TEKNOLOGI INFORMASI TERHADAP PENINGKATAN BISNIS ONLINE," vol. 2, no. 1, pp. 71–75, 2020, doi: 10.30606/hjimb.
- [2] K. A. Akhmad and S. Purnomo, "PENGARUH PENERAPAN TEKNOLOGI INFORMASI PADA USAHA MIKRO KECIL DAN MENENGAH DI KOTA SURAKARTA," *Sebatik*, vol. 25, no. 1, Jun. 2021, doi: 10.46984/sebatik.v25i1.1293.
- [3] The Open University, "Definition of A System." Accessed: Oct. 23, 2023. [Online]. Available: <https://www.open.edu/openlearn/digital-computing/systems-thinking-and-practice/content-section-5.1>
- [4] J. Hutahean, "KONSEP SISTEM INFORMASI," 2015.
- [5] K. R. Rainer Jr., B. Prince, and C. Cegielski, "Introduction to Information Systems Supporting and Transforming Business," pp. 14–17, 2013.
- [6] I. Dyah Utami, I. Santosa, R. Annisa, I. R. Simanjuntak, U. A. Permatasari, and N. Faizah, "Sistem Informasi Manajemen Berbasis Web pada Usaha Mikro Kecil Dan Menengah (UMKM) (Studi Kasus: UMKM Sumber Jokotole, Socah, Bangkalan)," May 2019.
- [7] Y. M. Saragih, W. I. W. B. Siagian, F. Halim, and Z. Salsabila, "Pengembangan Sistem Informasi Manajemen Sumber Daya Manusia," *JURNAL MEDIA INFORMATIKA BUDIDARMA*, vol. 3, no. 4, p. 400, Oct. 2019, doi: 10.30865/mib.v3i4.1548.
- [8] J. Mifsud, "Design Thinking: An Introduction." Accessed: Oct. 20, 2023. [Online]. Available: <https://usabilitygeek.com/design-thinking-an-introduction/>
- [9] Interaction Design Foundation, "Design Thinking." Accessed: Oct. 14, 2023. [Online]. Available: <https://www.interaction-design.org/literature/topics/design-thinking>
- [10] Feri, "Design Thinking: Pengertian, Tahapan dan Kelebihan." Accessed: Oct. 20, 2023. [Online]. Available: https://dosenit.com/ilmu-komputer/design-thinking#3_Ideate
- [11] R. A. Fadhallah, *Wawancara*. UNJ Press, 2021.

- [12] J. O'Donoghue, "Empathy Mapping In UX Design: The Quick Start Guide." Accessed: Oct. 20, 2023. [Online]. Available: <https://makeiterate.com/empathy-mapping-in-ux-design-the-quick-start-guide/>
- [13] R. F. Dam and T. Y. Siang, "Empathy Map – Why and How to Use It." Accessed: Oct. 20, 2023. [Online]. Available: <https://www.interaction-design.org/literature/article/empathy-map-why-and-how-to-use-it>
- [14] Interaction Design Foundation, "Personas." Accessed: Oct. 18, 2023. [Online]. Available: <https://www.interaction-design.org/literature/topics/personas>
- [15] M. Rosala, "Using 'How Might We' Questions to Ideate on the Right Problems." Accessed: Oct. 20, 2023. [Online]. Available: <https://www.nngroup.com/articles/how-might-we-questions/>
- [16] T. N. Auliya, "Memahami User Flow pada UX Design." Accessed: Oct. 19, 2023. [Online]. Available: <https://sis.binus.ac.id/2020/04/14/memahami-user-flow-pada-ux-design/>
- [17] Adobe, "User flow diagram — what it is, why it's important, and how to create one," <https://business.adobe.com/blog/basics/how-to-make-a-user-flow-diagram>.
- [18] K. Afiiyah, Z. Fira Azzahra, and A. D. Anggoro, "Analisis Teknik Entity-Relationship Diagram dalam Perancangan Database: Sebuah Literature Review," *JURNAL INTECH*, vol. 3, no. 1, pp. 8–11, 2022.
- [19] Interaction Design Foundation, "Wireframing." Accessed: Oct. 18, 2023. [Online]. Available: <https://www.interaction-design.org/literature/topics/wireframing>
- [20] M. Y. A. Widjaja and Y. A. Anifatin, "Analisis Penerapan Sistem Informasi Manajemen UMKM pada Operasional Kantin Ilmu di Yayasan Perkumpulan Kanjeng Sepuh," *el-Qist: Journal of Islamic Economics and Business (JIEB)*, vol. 10, no. 1, Apr. 2020, doi: 10.1080/0144287042000208233.
- [21] N. Oktaviani, I. M. Widiarta, and Nurlaily, "SISTEM INFORMASI INVENTARIS BARANG BERBASIS WEBPADA SMP NEGERI 1 BUER," 2019.
- [22] F. Gusmiadi, I. Yasin, N. Penulis, K. : Finki, and G. Submitted, "Perancangan Sistem Pengelolaan Data Piutang pada PT Atosim Lampung," *JURNAL TEKNOLOGI DAN SISTEM INFORMASI*, vol. 4, no. 2, pp. 121–126, 2023, doi: 10.33365/jtsi.v4i2.2559.
- [23] D. Desmiwerita and R. Nofrialdi, "ANALISIS EFEKTIVITAS PENGELOLAAN DAN SISTEM PENGENDALIAN PIUTANG PADA PT. DAGNA MEDIKA," *Jurnal Akademi Akuntansi Indonesia Padang*, vol. 1, no. 1, pp. 13–21, Apr. 2021, doi: 10.31933/jaaip.v1i1.262.

- [24] T. H. Putra, “Toko Kelontong Tradisional Dalam Era Teknologi Bisnis Digital,” *Jurnal Publikasi Ilmu Manajemen (JUPIMAN)*, vol. 2, no. 3, pp. 1–17, 2023, doi: 10.55606/jupiman.v2i2.1973.
- [25] P. Salsa Nabila, A. Indah Lestari Nasution, and M. Ikhsan Harahap, “Analisis Efektivitas Inovasi Digital SRC (Sampoerna Retail Community) Bagi Toko Kelontong Di Kecamatan Kuala Kabupaten Langkat,” Muhammad Ikhsan Harahap, 2023. [Online]. Available: <https://jurnal.univpgri-palembang.ac.id/index.php/Ekonomika/index>
- [26] N. K. Sriwinarti, I. Murapi, and N. Fathona, “Sistem Informasi Persediaan Stok Barang Pada Toko Kelontong Berbasis Web,” *Riset, Ekonomi, Akuntansi dan Perpajakan (Rekan)*, vol. 2, no. 2, pp. 99–108, Sep. 2021, doi: 10.30812/rekan.v2i2.1405.
- [27] IBM, “What is mobile technology?” Accessed: Oct. 13, 2023. [Online]. Available: <https://www.ibm.com/topics/mobile-technology>
- [28] CERN, “A short history of the Web.” Accessed: Oct. 13, 2023. [Online]. Available: <https://home.cern/science/computing/birth-web/short-history-web>



UNIVERSITAS
MIKROSKIL